

AGENDA ITEM FOR ADMINISTRATIVE MEETING

() Discussion only
(X) Action

FROM (DEPT/ DIVISION): Sheriff's Office

PROGRAM: 15090-570006

SUBJECT: Training – Denise Amber Lee Training

Background:

- Wishing to host the Denise Amber Lee Foundation training - Victim's Plea training.
- Cost is \$6,500 which covers all the costs and expenses. This will be for an 8-hour intense class UCSO will be charging \$65 per person for attending to assist with the cost and I have secured 32-36 confirmations for attendees already just from the local area. This will also benefit patrol as well as dispatch. I will also be posting this on the DPSST website.
- This is a highly sought-after training for Law Enforcement
- Here is the link for the background on the Foundation.
<https://deniseamberlee.org/pages/denises-story>

ACTION REQUESTED:

Seeking approval to go forward with the training with anticipation of additional agencies assisting in the cost of this valuable training.

Total cost is \$6,500.00

ATTACHMENTS:

Date: (06-12-25) Submitted By: (Cpt. Karen Primmer)

*****For Internal Use Only*****

Checkoffs:

- () Exec. Asst.
- () Dept. Head (copy)
- () Human Resources (copy)
- () Budget (copy)
- () Fiscal
- () Legal (copy)
- () (Other - List:

To be notified of Meeting:

Needed at Meeting: Cpt. Karen Primmer

PLEASE RETURN THIS FORM AND ATTACHMENTS TO Executive Assistant

Scheduled for meeting on: _____

Action taken:

Follow-up:

Amber Denise Lee Training	Number of personnel	Estimate Cost @ \$65 per person	Cost/Running total
UCSO Dispatch	8	\$520	\$6,500
MCSO Dispatch	8	\$390 / \$520	\$5,980
Union County SO	2		\$5,580
Umatilla PD	2	\$130	\$5,450
Wasco County SO	2	\$130	\$5,320
Baker City Dispatch	2	\$130	\$5,190
Grant County SO	2	\$130	\$5,060
Wallowa County SO	2	\$130	\$4,930
Milton Freewater PD	2	\$130	\$4,800
Erik UCSO	3	\$195	\$4,670
Hood River SO	1	\$65	\$4,475
			\$4,410

Frontier Dispatch 2
36

A Victims Plea

by Nathan Lee

In this powerful and immersive full-day course, students will be taken on an emotional journey through the tragic events surrounding the kidnapping, rape, and murder of Denise Amber Lee. Guided by Denise's husband, Nathan Lee, founder and President of the Denise Amber Lee Foundation, this class provides a deeply personal and professional perspective on the critical 9-1-1 failures that unfolded that day.

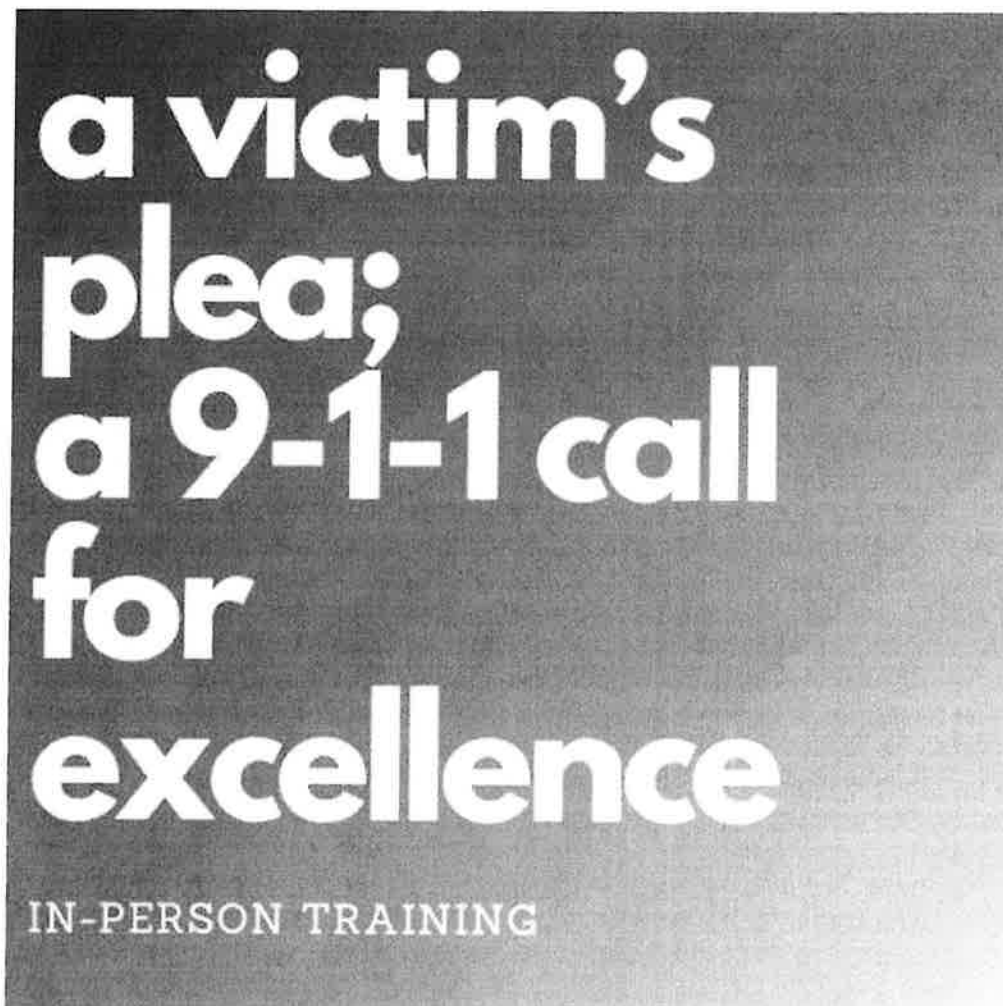
Through an in-depth retelling of Denise's story by Nathan Lee himself, participants will gain a firsthand understanding of the heartbreaking events and the vital lessons that emerged from this tragedy. The course will examine the role multiple 9-1-1 centers played during the incident, analyzing successes and failures to highlight the importance of consistent excellence in emergency communications.

Students will explore key themes such as leadership, training, and the critical need to foster a culture of accountability and empowerment within communications centers. Additionally, participants will engage in real-world scenario exercises and group discussions designed to reinforce the life-saving importance of their roles as dispatchers and call-takers.

This uplifting and inspiring course not only emphasizes the gravity of responsibility in 9-1-1 centers but also celebrates the incredible impact dispatchers can have during critical incidents. Join us for **A Victim's Plea** and discover how your commitment to excellence can help ensure no family, and no 9-1-1 center endures a tragedy like the Denise Amber Lee case again. (8 hours)

A Victim's Plea; A 9-1-1 Call for Excellence

In-Person Training





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Overview:

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Course Objectives:

1. Understanding the Events of January 17, 2008

Participants will explore the detailed timeline of Denise Amber Lee's abduction and the emergency response that followed. By analyzing key



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were made and the impact of response times on the outcome.

2. Identifying Key Failures and Lessons Learned

This objective focuses on examining the missteps in emergency communications, including misrouted calls, procedural gaps, and human errors that contributed to the tragic outcome. Participants will discuss the lessons learned from these failures and explore ways to improve call-taking, dispatching, and interagency collaboration to prevent similar incidents.

3. Recognizing the Role and Responsibility of Emergency Personnel

Students will develop a deeper understanding of the critical role that 9-1-1 professionals play in public safety. Through case study analysis, they will examine how individual actions—both positive and negative—affect the effectiveness of emergency response. This discussion will reinforce the importance of professionalism, adherence to protocol, and situational awareness in high-pressure situations.

4. Applying Best Practices for Handling Critical Incidents

This objective will equip students with the knowledge to implement best practices when handling missing persons cases and critical incidents. They will review and analyze policies such as BOLO (Be On the Lookout) alerts and discuss how effective communication, thorough questioning techniques, and coordinated efforts between agencies can increase the likelihood of a successful resolution.

5. Enhancing Decision-Making and Situational Awareness through Scenario-Based Training

Participants will engage in hands-on exercises, including simulations of emergency calls similar to those received during Denise Amber Lee's case. By participating in role-playing scenarios, students will practice decision-making under pressure, refine their questioning techniques, and develop the ability to recognize and act on critical information more effectively.